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## Welcome!

Thank you for buying this Disc Makers duplicator. The Reflex DVD and CD duplicator will make it easier than ever to duplicate vast quantities of discs. This manual contains detailed information about using all the features in your stand-alone Reflex duplicator.

\*\*\*\*\*

## Before you start:

Before you start using this duplicator, please read the following to ensure proper operation:

1. DVD Duplication Limitations:  
This duplicator, it will not copy any DVD that has Copy Protection encoded inside. DVDs you purchase or rent from a store will be Copy Protected.

In addition to the copy protection limitation, the duplicator will only copy a DVD-5 format (4.7GB) disc to DVD-5 format (4.7GB) recordable DVD media. If your duplicator has double layer capability, you can copy a DVD-9 format (8.5GB) disc to DVD-9 format (8.5GB) recordable DVD media. You cannot duplicate a DVD5 format disc to a DVD9 format recordable media or vice versa.

2. Temperature Warning:  
If the duplicator was stored in a location where the temperature dropped below 32°F (0°C) within the past 24 hours, please leave the duplicator in a warm room with temperatures at least 65°F (19°C) for 4 hours prior to powering it on for the first time. Failure to do so may cause irreparable harm and prevent the duplicator from functioning.

### 3. Maintenance:

It is very important to operate and keep the duplicator in a dust free, clean environment since dust is the number 1 killer for CD/DVD recording devices. Failure to do so may severely damage your duplicator. We strongly suggest you place an Air Cleaner next to the duplicator and constantly use the Air Duster (Can Air) to clear off any dust on the surface of the duplicator.



**Warning**

Do not try to use Air Duster to clean the duplicator while the reader/writer trays are open. In doing so, you may inadvertently blow dust into the recording device and damage the recording device.

### 4. Proper Shutdown:

To avoid possible system failures the duplicator must be shutdown properly. To shutdown the duplicator, use the UP or DOWN arrow keys or the 'Shutdown' hot key and follow instructions on the screen. Turning off your duplicator without performing this function will increase the risk of damaging your duplicator.

## Tutorial Guide:

### I. Make Disc-to-Disc Copies

This process will copy your master disc to several blank discs simultaneously.

When you turn on your duplicator, after it has booted up, you should see the following signifying your duplicator is ready.

Disc Makers	.99
1. COPY	

#### 1. Make sure the Master Reading Source is set to the READER.

It is very important to make sure that your current Master Reading Source is the top tray in order to avoid unnecessary error messages. To check the Master Reading Source, please do the following:

- Use UP or DOWN arrow buttons or "Source" hot key to navigate to the following screen.

Set Up
5.2. Select Source

- Press "ENT" to enter Select Source Menu and you shall see the following:

**Reader Port 2.0**  
**DVDR**

\*\*\* The Reader Port could be indexed as 1.0.  
Either 1.0 or 2.0 is fine.

Make sure it is located at the "Reader Port". If not, then you need to press UP or DOWN navigation button to search for it.

- c. Press "ENT" to submit your selection.

## 2. Go back to "COPY" Menu.

- a. Use UP or DOWN arrow button to navigate to the following screen:

**Disc Makers .99**  
**1. COPY**

## 3. Start the Copy Process.

- a. Insert your master disc and your blank discs into the corresponding tray(s) and press "ENT" button to enter COPY menu. You will see the duplicator mode menu like below:

**Duplication Mode:**  
**Load and Copy**

Now, you have been given two choices:

- Load and Copy
- On the Fly

For detail information, please review "Tutorial Guide XII: Introduction to Duplication Mode."

Once you have decided which mode you would like to run, press UP or DOWN arrow button until your desired mode is displayed and press "ENT" button to confirm.

- b. Then, you will see the Counter Selection Menu like the following:

**Counter:**  
**No Counter**

- c. The Counter Selection Menu will let you choose how many copies you want to make for your project

You can select "No Counter" if you prefer to copy continuously with no interruption. (It will still count the number of copies, but it will not notify you when to stop.) To select the "No Counter", simply press "ENT" button when you see the screen above. Then skip below and continue on to step "d".

Or, you can select "Specify Counter" between 1 to 9999 by pressing the UP or DOWN navigation button to the below screen:

**Counter:**  
**Specify Counter**

Then please press "ENT" button to submit. You shall see the screen below:

**Specify Counter:**  
**[ 0 ] OK?**

To specify the number of copies for your project, you need to enter/input a 4-digit number. If you are planning to specify a number that is less than 4 digits, please fill the leading spaces with "0"s (any leading "0" will be skipped). An example of that 4-digit number could be "0234" (Two hundred and thirty four), or "0010" (ten).

To enter the number, you need to use UP or DOWN button to select the number for each digit and use "ENT" or "ESC" button to move the cursor position right or left, once you've finished, move the cursor to "OK" and press "ENT". For example, if I want to specify a counter value of 21 (twenty one). The 4-digit value would be "0021". To input the desired quantity, please do the following:

Make sure the cursor is located at the first position:

**Specify Counter:**  
[X ] OK?

- i. Press "DOWN" button consecutively until "0" is displayed.
- ii. Press "ENT" button once to move the cursor to the next position.
- iii. Press "DOWN" button consecutively until "0" is displayed.
- iv. Press "ENT" button once to move the cursor to the next position.
- v. Press "DOWN" button consecutively until "2" is displayed.
- vi. Press "ENT" button once to move the cursor to the next position.

- vii. Press "DOWN" button consecutively until "1" is displayed.
- viii. Now, "0021" is displayed, press "ENT" once and the cursor moved to "OK".
- ix. Then, press "ENT" once to submit your counter value.

Now you shall see the following screen:

**Preparing...**  
**Waiting for Master**

OR

**Preparing...**  
**Waiting for Blanks**



If either one of the ABOVE 2 screens are displayed for more than 2 minutes, please check your Master Disc or Blank Discs for quality.

- d. Please allow 5-10 seconds for the duplicator to detect your Master Disc and Blank Discs as well. After your Master Disc and Blank Discs have been recognized, then you shall see the following screen:

**Preparing...**  
**7 Disc Detected, Go?**



\*The "7" indicates there are 7 discs recognized by the writer tray. Actual quantity may be different depending on your machine.



**Note**

By default, the "Auto Start" setting is set to "Auto". For example, if your duplicator has detected 3 blank discs and didn't detect any additional blank discs within 30 seconds, then the duplication will start automatically.



**Note**

Once the number of blank discs you inserted matches the number of discs detected on the screen. Then press "ENT" (if you are not using Auto Start or wish to speed up the process) to confirm and the following Processing screen will appear.

**Processing...**  
**Please Wait**



**Note**

If the number of blank discs you inserted doesn't match the number of discs detected on the screen, please give 10-15 seconds for the duplicator to recognize all of your blank discs

- e. After 2 or 3 seconds of processing time, the following Copy Progress Screen will appear.

Counter Specified

<b>Copying ...</b>	<b>4012MB</b>
<b>0 / 21</b>	<b>12%</b>

- "4012MB" indicates the capacity of the master disc.
- "12%" indicates the current progress of the duplication.
- "0/21" indicates you have a project size of 21 copies and you have made 0 copies so far.

No Counter

<b>Copying ...</b>	<b>4012MB</b>
<b>0</b>	<b>12%</b>

- "4012MB" indicates the capacity of the master disc.
- "12%" indicates the current progress of the duplication.
- "0" indicates that you have made 0 copies so far.



**Note**

It is normal to see the progress indicator stays at 0-10% and 100% for approximately 30 seconds for CD duplication and up to 1 minute for DVD duplication. That is caused by the initializing and finalizing stage.

Once the duplication run is completed, the successful copies will be ejected and you shall see the following screen:

**PASS 7 FAIL 0( 7)**  
**Waiting for Blanks**

- "PASS 7" indicates that you've just made 7 successful copies.
- "FAIL 0" indicates that you have no failure in this run.
- "7" indicates that you've successfully copied 7 copies so far.

Next, refill more blank media to continue making more copies, or you can press "ESC" to terminate your project and go back to the main menu.

If you've specified a counter value for your project and your project is completed, you shall see the following screen:

**21 Disc Copied**  
**Press OK to Finish**

If you see above message, you can press "ENT" to go back to main menu.



If you enabled the counter and the number of discs you have inserted is more than what you requested, you will receive a message regarding you have inserted more discs than what you need. You can continue to copy or you can eject the extras.



If you happen to have any failed discs (bad copy), the failed disc(s) will not be ejected automatically. You need to manually eject them and throw them away if they are write once recordable disc(s).

## Tutorial Guide:

### II. Make Hard Drive(HDD)-to-Disc Copies

**Copying from the Hard Drive is the best way to make copies!**

There are 3 benefits to copying from the Hard Drive:

- i. **Performance** ñ Duplicating from the Hard Drive will be able to boost the DVD duplication speed.
- ii. **Stability** ñ Duplicating from Hard Drive will stabilize the duplication process compared to the Disc to Disc process.
- iii. **Convenience** ñ With your master discs stored inside the Hard Drive, you can have access to each one easily. There is no need to carry your master discs; they are all stored inside the duplicator.

Your built-in Hard Drive will be divided into a number of partitions. Each partition will hold ONE and ONLY ONE master disc regardless of the capacity of your master disc.

The number of partitions is determined by dividing your Hard Drive's total capacity by 1GB for CD format, 5GB for DVD-5 format or 9GB for DVD-9 format (Double Layer) and subtracting one partition for system use.

The following steps will show you how to load your master disc into the installed Hard Drive as a disc image and copy the stored disc image into several blank discs. This process is recommended for large volume production.

## How to make copies from the Hard Drive?

When you turn on your duplicator, after it has booted up, you should see the following signifying your duplicator is ready.

```
Disc Makers    .99
1. COPY
```

### 1. Make sure the Master Reading Source is set to the Hard Drive.

It is very important to make sure the Master Reading Source is set to the Hard Drive in order to avoid unnecessary error messages. To check the Master Reading Source, please do the following:

Use UP or DOWN arrow button to navigate to the following screen.

```
Setup
5.2 Select Source
```

a. Press "ENT" to enter Select Source Menu and you shall see the following:

```
Hard Drive Port 0
WDC WD400EB-75CPF0
```

Make sure it is located at "Hard Drive". If not, then you need to press UP or DOWN navigation button to search for it.

b. Press "ENT" to submit your selection. After your selection has been submitted, you will see the following:

```
Setup
5.2 Select Source
```

### 2. Load your master disc onto the Hard Drive. If you have already loaded your master disc onto the Hard Drive, then you can skip step 2 and go to step 3.

a. Use UP or DOWN arrow button to navigate to the following screen.

```
Image
3.2 Load Partition
```

Press "ENT" to enter Hard Drive Setup Menu and you shall see the following:

b. Press "ENT" to enter Load Partition Menu and you shall see the following:

```
Load Partition [ 1/ 8]
Load->New Partition
```



\*The "1" indicates the number of partitions you've already loaded into the Hard Drive . (Includes the Reserve Partition)

\*The "8" indicates the total number of partitions you can load to the Hard Drive.

c. Now, you have a choice to load your master disc into a new (empty) partition or overwrite one of the existing partitions. Press UP or DOWN arrow button to select your

partition and press "ENT" to submit. You will see the following:

```

Edit Partition Name
[          ] OK?
    
```

- d. Name the partition you are about to load into the Hard Drive. To enter the name, you need to use the UP or DOWN buttons to select the character and use "ENT" or "ESC" button to move the cursor position and once you've finished, move the cursor to "OK" and press "ENT". For example, if you want to name the partition for your master disc as "FUN". Then do the following:

Make sure the cursor is located at the first position:

```

Edit Partition Name
[x          ] OK?
    
```

- i. Press "DOWN" button consecutively until "F" is displayed.
- ii. Press "ENT" button once to move the cursor to the next position.
- iii. Press "DOWN" button consecutively until "U" is displayed.
- iv. Press "ENT" button once to move the cursor to the next position.
- v. Press "DOWN" button consecutively until "N" is displayed.
- vi. Press "ENT" button once to move the cursor to the next position.

- vii. The name "FUN" will be displayed. Press "ENT" consecutively until the cursor is moved to "OK".
- viii. Then, press "ENT" once to submit your name selection.

- e. Now you shall see the following confirmation screen:

```

Load Partition?
[FUN          ], OK?
    
```

- f. Press "ENT" button to confirm. Once your master disc has been recognized. The loading progress indicator will be displayed and you shall see the following

```

Loading ...      FUN
1%      123MB loaded
    
```

\*The "123MB" indicates the amount of data has been loaded to the Hard Drive.

- g. Once your master disc has been loaded completely, you shall see the following:

```

Load Partition OK!
Press OK to Continue
    
```

Then, you can press "ENT" button to go back to the Hard Drive Setup Menu.

3. Go back to "COPY" Menu.



- a. Press "ESC" button to go back to the main menu. You shall see the following:

```
Image
3.2 Load Partition
```

- b. Use UP or DOWN arrow button to navigate to the following screen.

```
Disc Makers .99
1. COPY
```

#### 4. Start the Copy Process.

- a. Now, please insert your blank discs into the writer trays (make sure the Reader Tray is empty) and press "ENT" button to enter COPY menu. You will be asked to choose which hard drive partition to copy from:

```
Choose Partition
2->[FUN ]DVD
```

- b. Choose the desired partition to copy **from** and press "ENT" button to submit your selection. Then you shall see the following Counter Selection Menu:

```
Counter:
No Counter
```

- c. The Counter Selection Menu will let you to choose how many copies you want to make for your project. This Counter Selection feature will allow the duplicator to count the number of copies you've made and prompt you when the desired number of copies has been made.

You can select "No Counter" if you prefer to copy continuously with no interruption. (It will still count the number of copies, but it will not notify you when to stop.) To select the "No Counter", simply press "ENT" button when you see the screen above. Then skip below and continue on to step "d".

Or, you can select "Specify Counter" between 1 to 9999 by pressing the UP or DOWN navigation button to the below screen:

```
Counter:
Specify Counter
```

Then please press "ENT" button to submit. You shall see the screen below:

```
Specify Counter:
[0 ] OK?
```

To specify the number of copies for your project, you need to enter/input a 4-digit number. If you are planning to specify a number that is less than 4 digits, please fill the leading spaces with "0"s (any leading "0" will be skipped). An example of that 4-digit number could be "0234" (Two hundred and thirty four), or "0010" (ten). Remember, the beginning "0"s are skipped, therefore "0010" means "10", which is the number 10.

To enter the number, you need to use UP or DOWN button to select the number for each digit and use "ENT" or "ESC" button to move the cursor position right or left, once you've finished, move the cursor to "OK" and press "ENT". For example, if I want to specify a counter value of 21 (twenty one). The 4-digit value would be "0021". To input the desired quantity, please do the following:

Make sure the cursor is located at the first position:

**Specify Counter:**  
[X ] OK?

- i. Press "DOWN" button consecutively until "0" is displayed.
- ii. Press "ENT" button once to move the cursor to the next position.
- iii. Press "DOWN" button consecutively until "0" is displayed.
- iv. Press "ENT" button once to move the cursor to the next position.
- v. Press "DOWN" button consecutively until "2" is displayed.
- vi. Press "ENT" button once to move the cursor to the next position.
- vii. Press "DOWN" button consecutively until "1" is displayed.
- viii. Now, we have "0021" displayed and then, press

"ENT" once and the cursor is now moved to "OK".

- ix. Then, press "ENT" once to submit your counter value.

Now you shall see following screen:

**Preparing...**  
**Waiting for Blanks**



If the ABOVE screen is displayed for more than 2 minutes, please check your Blank Discs for quality.

- d. Please allow 5-10 seconds for the duplicator to detect your Hard Drive partition and Blank Discs as well. After your Hard Drive partition and Blank Discs have been recognized, then you shall see the following screen:

**Preparing...**  
**7 Disc Detected, Go?**

\*The "7" indicates there are 7 discs that were recognized by the recording tray. Actual quantity may be different depend on your machine.



By default, the "Auto Start" setting is set to "Auto". For example, if your duplicator has detected 3 blank discs and didn't detect any additional blank discs for 30 seconds, then the duplication will be started automatically.



Once the number of blank discs you inserted matches the number of discs detected on the screen. Then press "ENT" (if you are not using Auto Start or wish to speed up the process) to confirm and the following Processing screen will appear.

**Processing...**  
**Please Wait**



If the number of blank discs you inserted doesn't match the number of discs detected on the screen, please give 10-15 seconds for the duplicator to recognize all of your blank discs.

- e. After 2 or 3 seconds of processing time, the following Copy Progress Screen will appear.

#### Counter Specified

**Copying ... H4012MB**  
**0/21 12%**

- "4012MB" indicates the capacity of the master disc.
- "12%" indicates the current progress of the duplication.
- "0/21" indicates you have a project size of 21 copies and you have made 0 copies so far.
- "H" indicates you are copying from a Hard Drive Image.

#### No Counter

**Copying ... H4012MB**  
**0 12%**

- "4012MB" indicates the capacity of the master disc.
- "12%" indicates the current progress of the duplication.
- "0" indicates that you have made 0 copies so far.
- "H" indicates you are copying from a Hard Drive Image.



It is normal to see the progress indicator stays at 0-10% and 100% for approximately 30 seconds for CD duplication and up to 1 minute for DVD duplication. That is caused by the initializing and finalizing stages.

Once the duplication run is completed, the good copies will be ejected and you shall see the following screen:

**PASS 7 FAIL 0( 7)**  
**Waiting for Blanks**

- "PASS 7" indicates that you've just made 7 successful copies.
- "FAIL 0" indicates that you have no failure in this run.
- "7" indicates that you've successfully copied 7 discs.

Next, refill more blank media to continue making more copies, or you can press "ESC" to terminate your project and go back to the main menu.

If you've specified a counter value for your project and your project is completed, you shall see the following screen:

**21 Disc Copied**  
**Press OK to Finish**

If you see above message, you can press "ENT" to go back to main menu.



If you enabled the counter and the number of discs you have inserted is more than what you requested, you will receive a message regarding you have inserted more discs than what you need. You can continue to copy or you can eject the

extras.



If you happen to have any failed discs (bad copy), the failed disc(s) will not be ejected automatically. You need to manually eject them and throw them away if they are write once recordable disc(s).

### NOTES

## Tutorial Guide:

### III. Select the Duplication Speed

This process will allow you to adjust the duplication speed subject to your various needs.

By default, the duplication speed will be set to the optimal speed. However, under some circumstances, you might want to lower the duplication speed. Those circumstances are as follows:

- Blank Media Compatibility ñ When your media compatibility is not good, lowering the duplication speed is necessary to make good copies.
- Poor Master Disc Quality ñ If your master disc condition is not good, lowering the duplication speed will reduce failure rates.
- Duplication Quality ñ The lower the burn speed, the higher the quality of your duplicates. When you have time, it is a good choice to lower down the speed to produce the best quality duplicates.

When you turn on your duplicator, after it has booted up, you should see the following signifying your duplicator is ready.

Disc Makers	.99
1. COPY	

#### 1. Navigate to Speed Selection Menu.

Press UP or DOWN arrow button to navigate to the following screen.

Disc Makers .99  
5. Setup

Press "ENT" and the first option will be:

Setup  
5.1 Select Burn Speed

## 2. Enter Speed Selection Menu.

Then, you can press "ENT" button to enter into Speed Selection Menu.

You shall see the following:

Select Burn Speed:  
CD to CD SPEED

## 3. Select Duplication Speed Type.

There are four types of recording speed:

- CD to CD: Copy CD Disc to CD-R Discs directly. (On-The-Fly)
- DVD to DVD: Copy DVD Disc to DVD±R Discs directly. (On-The-Fly)\*\*\*
- HDD to CD: Copy Hard Drive CD Image to CD-R Discs.
- HDD to DVD: Copy Hard Drive DVD Image to DVD±R Discs.

Depending on what type of duplication and your duplicator restrictions, you need to select the correct type in order to take effect. To select the recording speed types, you need to press UP or DOWN button to adjust and press "ENT" button to submit your selection.

\*\*\* To ensure the duplication quality, for certain models, you are not allowed to adjust the duplication speed for DVD to

DVD to greater than 6x duplication speed. To achieve maximum duplication speed, you need to perform duplication tasks from the Hard Drive. For detailed instructions, please refer to "Tutorial Section II ñ Make Hard Drive-to-Disc Copies."

## 4. Select Desired Duplication Speed.

Once you have submitted the duplication speed type, you shall see the following:

CD to CD Speed:  
16x

You can press UP or DOWN button to select the desired speed and then press "ENT" to submit your speed selection.

## 5. Once your selection has been changed successfully, you shall see the following screen for 2 seconds.

CD to CD Speed:  
Adjusted to: 24x

Then you will be directed back to the main menu:

Setup  
5.1 Select Burn Speed

## NOTES

## Tutorial Guide:

### IV. Select the Master Reading Source

When you try to make a copy, you need to specify where the master disc is. Is it in the Reader tray? Or is it an Image inside the Hard Drive? This tutorial will show you how to change the Master Reading Source to satisfy your needs.

The two copy methods are:

- Disc-to-Disc copy - This is the case when you would normally make copies on the fly. You need to set the "Reader" as your Master Reading Source.
- Hard Drive-to-Disc copy (if Hard Drive installed) - If you want to make copies from your Hard Drive Image, you need to select the source as "Hard Drive".

There are benefits to copy from Hard Drive:

- i. **Performance** - Duplicating from the Hard Drive will be able to boost the DVD duplication speed to 8x or above.
- ii. **Stability** - Duplicating from Hard Drive will stabilize the duplication process compared to the Disc to Disc duplicating.
- iii. **Convenience** - With your master discs stored inside the Hard Drive, you can have access to each one easily. There is no need to carry your master discs; they are all stored inside the duplicator.

When you turn on your duplicator, after it has booted up, you should see the following signifying your duplicator is ready.

```
Disc Makers    .99
1. COPY
```

#### 1. Navigate to Source Selection Menu.

Press UP or DOWN arrow button or "Source" hot key to navigate to the following screen.

```
SetUp
5.2 Select Source
```

#### 2. Enter Source Selection Menu.

Press "ENT" button to enter into Source Selection Menu.

You shall see the following:

```
Hard Drive Port 0
WDC WD400EB-75CPF0
```

Select Desired Master Reading Device.

You can press UP or DOWN button to select the desired Master Reading Source. Then, you can press "ENT" to submit your Source Selection.

#### 3. Once your selection has been changed successfully, you shall see the following screen for 2 seconds:

```
HDD Port 0
Selected!
```

Then you will be directed back to the menu:

**SetUp**  
**5.2 Select Source**



After loading your master disc to the Hard Drive, please make sure to remove your master disc from the Master Reading Tray. Failure to do so might cause improper duplication.

### NOTES

## Tutorial Guide:

### V. Load Master Disc onto the Hard Drive

In order to copy from the Hard Drive, you are required to load your master disc onto a hard drive partition.

The number of partitions is determined by dividing your Hard Drive's total capacity by 1GB for CD format, 5GB for DVD-5 format or 9 GB for DVD-9 format (Double Layer) and subtracting one partition for system use.

For example, if you have a 40GB Hard Drive, you can calculate the number of DVD-5 format partitions by:  $40 / 5 = 8$ . Since there is 1 partition reserved for the system use, you will have 7 partitions to use.

To load your master disc onto a hard drive partition, please do the following:

#### 1. Make sure the Master Reading Source is set to the Hard Drive.

It is very important to make sure the Master Reading Source is set for the Hard Drive in order to avoid unnecessary error messages. To check the Master Reading Source, please do the following:

- a. Use UP / DOWN, "ENT"/ "ESC" buttons or "Source" hot key to navigate to the following screen.

**Setup**  
**5.2 Select Source**

- b. Press "ENT" to enter Select Source Menu and you shall see the following:

```
Hard Drive Port 0
WDC WD400EB-75CPF0
```

Make sure it is located at "Hard Drive". If not, then you need to press UP or DOWN navigation button to search for it.

- c. Press "ENT" to submit your selection. After your selection has been submitted, you will see the following:

```
Setup
5.2 Select Source
```

## 2. Load your master disc onto the Hard Drive.

- a. Use UP / DOWN, "ENT"/ "ESC" buttons or "Load" hot key to navigate to the following screen.

```
Image
3.2 Load Partition
```

- b. Press "ENT" to enter Load Partition Menu and you shall see the following:

```
Load Partition [ 1/ 8]
Load->New Partition
```



\*The "1" indicates the number of partitions you've already loaded into the Hard Drive .

(Includes the Reserved Partition)

\*The "8" indicates the total number of partitions you can load to the Hard Drive.

- c. Now, you have a choice to load your master disc into a new (empty) partition or overwrite one of the existing partitions if any exists. You can simply press UP or DOWN arrow button to select your partition and press "ENT" to submit. You will see the following:

```
Edit Partition Name
[          ] OK?
```

- d. Now, you can name the partition you are about to load into the Hard Drive. To enter the name, you need to use UP or DOWN button to select the character and use "ENT" or "ESC" button to move the cursor position and once you've finished, move the cursor to "OK" and press "ENT". For example, if I want to name the partition of your master disc as "FUN". Then do the following:

```
Edit Partition Name
[x          ] OK?
```

Make sure the cursor is located at the first position:

- ix. Press "DOWN" button consecutively until "F" is displayed.



- x. Press "ENT" button once to move the cursor to the next position.
  - xi. Press "DOWN" button consecutively until "U" is displayed.
  - xii. Press "ENT" button once to move the cursor to the next position.
  - xiii. Press "DOWN" button consecutively until "N" is displayed.
  - xiv. Press "ENT" button once to move the cursor to the next position.
  - xv. Now, we have the name "FUN" displayed and then, press "ENT" consecutively until the cursor is moved to "OK".
  - xvi. Then, press "ENT" once to submit your name selection.
- e. Now you shall see the following confirmation screen:

```
Load Partition?
[FUN      ], OK?
```

- f. Press "ENT" button to confirm. Once your master disc has been recognized. The loading progress indicator will be displayed and you shall see the following

```
Loading ...      FUN
1%      123MB loaded
```

\*The "123MB" indicates the amount of data has been loaded to the Hard Drive.

- g. Once your master disc has been loaded completely, you shall see the following:

```
Load Partition OK!
Press OK to Continue
```

Then, you can press "ENT" button to go back to the Image ñ Load Partition Menu.

## Tutorial Guide:

### VI. Rename Existing Hard Drive Partition Name

When you load your master disc to a hard drive partition, you are asked to give it a name. However, if you don't like the name you entered before, you can rename it at anytime afterwards. To rename your existing hard drive partition name, please do the following:

1. Use UP or DOWN arrow button to navigate to the following screen.

```
Disc Makers      .99
3. Image
```

2. Press "ENT" and use UP or DOWN arrow button to navigate to the following screen

```
Image
3. Rename Partition
```

3. Press "ENT" to enter Rename Partition Menu and you shall see the following:

```
Choose Partition
1->[FUN      ] DVD
```

4. Use UP or DOWN arrow button to find the desired partition and then press "ENT" to submit your selection and you shall see the following confirmation screen:

```
Rename Partition
[FUN      ] DVD, OK?
```

5. Press "ENT" once again to confirm it and you shall see the following:

```
Rename Partition
[FUN      ] OK
```

6. Now, you can rename the partition you've just selected.

To enter the name, you need to use UP or DOWN button to select the character and use "ENT" or "ESC" button to move the cursor position and once you finished, move the cursor to "OK" and press "ENT". For example, if I want to rename the image "FUN" to "FUN2". Then do the following:

Move the cursor to the forth position by pressing "ENT" until you reached desired location:

```
Enter HDD Image Name
[FUNx      ] OK
```

- i. Press "DOWN" button consecutively until "2" is displayed.

- ii. Now, we have renamed the image name "FUN" to "FUN2". So we can press "ENT" consecutively until the cursor is moved to "OK".

- iii. Then, press "ENT" once to submit your name selection. Once you've done above, you shall see the following:

```
Partition FUN2
Renamed!
```

Then, you will be directed back to HDD Image Setup Menu.

```
Image
3.Rename Partition
```

## NOTES

## Tutorial Guide:

### VII. Delete Existing Hard Drive Partition Permanently

If for some reason you would like to delete your existing hard drive partition permanently, you can do the following:

1. Use UP or DOWN arrow button to navigate to the following screen.

```
Disc Makers      .99
3. Image
```

2. Press "ENT" and use UP or DOWN arrow buttons to navigate to the following screen:

```
Image
4. Delete Partition
```

3. Press "ENT" to enter Delete Partition Menu and you shall see the following:

```
Choose Partition
1->[FUN      ] DVD
```

4. Use UP or DOWN arrow button to find the desired partition and then press "ENT" to submit your selection and you shall see the following:

```
Delete Partition
[FUN      ] DVD, OK?
```

5. Press "ENT" to confirm and you shall see the following for 2 seconds.

```
Partition [FUN      ]
Deleted!
```

7. Then, you will be directed back to Hard Drive Setup Menu.

```
Image
4. Delete Partition
```

### NOTES

## Tutorial Guide:

### VIII. Changing the Hard Drive Partition Size

If you have a 16x speed or higher duplicator with double layer/dual layer DVD9 capability, the hard drive partitions are set at the default size of 9GB each to accommodate for the expanded size of the DVD9 format. If you require more partitions and do not plan on utilizing double layer/dual layer DVD9 media, you will need to change the Hard Drive partition size to 5GB. Please keep in mind that if you alter the partition size, all previous data/video stored on the hard drive will be lost and you will only be able to load media with less than specified partition size capacity.

To change the hard drive partition size, please do following:

1. Use UP or DOWN arrow button to navigate to the following screen:

```
Disc Makers    .99
3. Image
```

2. Press "ENT" and use the UP or DOWN arrow buttons to navigate to the following screen:

```
Image
6. Partition Size
```

3. Press "ENT" to enter Partition Size Menu and you shall see the following:

```
Partition Size
Auto
```

4. Use UP or DOWN arrow button to find the desired partition size and then press "ENT" to submit your selection. Then you will be directed back to Hard Drive Setup Menu:

```
Image
6. Partition Size
```



**Warning**

If you alter the partition size, all previous data/video stored on the hard drive will be lost and you will only be able to load media with less than specified partition size capacity.

### NOTES

## Tutorial Guide

### IX. Change the SETUP settings

Most of the internal settings and information is stored inside the SETUP menu. To explore and modify them is simple. Below is an example to modify the "Auto Start" setting. Please note that the default setup is set for optimal performance of the duplicator, it is unnecessary to change if you are satisfied with the outcome.

1. Use UP or DOWN arrow button to navigate to the following screen.

```
Disc Makers    .99
5.Setup
```

2. Press "ENT" and use the UP or DOWN arrow buttons to navigate to the following screen:

```
Setup
11. Auto Start
```

3. Press "ENT" to enter Auto Start Setting Menu and you shall see the following:

```
Auto Start
Auto
```

4. Use UP or DOWN arrow button to modify the setting to "Full" and then press "ENT" to submit your selection and you shall see the following:

```
Setup
11. Auto Start
```

5. If you would like to modify more settings, then please go back to step 3. Otherwise, press "ESC" button to bring you back to main menu.

```
Disc Makers    .99
5. Setup
```

## NOTES

## Tutorial Guide:

### X. Audio CD Editing

This process will guide you to perform the Audio Track Selection feature. This process will help you combine audio tracks from various CDs into a single customized audio CD.

In order for the duplicator to do all those things, you need a temporary storage location to hold your songs before the duplicator can make it an audio CD. The following are the choices you will have:

- **Hard Drive (if a Hard Drive is Installed):**  
By choosing "Hard Drive" as the temporary storage location, you will be instructed to load all of your favorite songs into the Hard Drive and after you have selected all of your favorite songs, you will be instructed to copy them onto a blank 80 min CD-R media.
- **Blank CD-R media:**  
By choosing "Blank CD-R" as the temporary storage location, you will be instructed to copy all of your favorite songs into the blank CD-R you've inserted and after you have finished, you will be instructed to finalize the CD-R disc.

When you turn on your duplicator, after it has booted up, you will see the following screen:

<b>Disc Makers .99</b> <b>1. COPY</b>
--

### 1. Going to the "Edit Audio Track" menu

Use the UP or DOWN arrow button to navigate to the following screen and press "ENT".

<b>Disc Makers .99</b> <b>4. AUDIO</b>
---

### 2. If your duplicator does not have a Hard Drive installed, skip to Step 5. However, if your duplicator does have a Hard Drive installed, you will see the following:

<b>Edit Track To:</b> <b>Blank CD</b>
--

At this point, you can press UP or DOWN arrow button to select how you want to mix your audio tracks

Below are your options:

- **Hard Drive(if a Hard Drive is Installed):**  
By choosing "Hard Drive" as the temporary storage location, you will be instructed to load all of your favorite songs into the Hard Drive and after you have selected all of your favorite songs, you will be instructed to copy them onto a blank 80 min CD-R media.
- **Blank CD-R media:**  
By choosing "Blank CD-R" as the temporary storage location, you will be instructed to copy all of your favorite songs into the blank CD-R you've inserted and after you have finished, you will be instructed to finalize the CD-R disc.

3. Once you made your selection, you shall see the following:

Preparing...  
Waiting for Master

OR

Preparing...  
Waiting for a Blank

When you see above, please insert an audio CD that contains your favorite track(s) in the Master Reading Tray and a blank CD-R media into one of Writer Trays.



If either one of the ABOVE 2 screens is shown for more than 2 minutes, please check your Master Disc or Blank Discs for quality.

Please allow 5-10 seconds for the duplicator to detect your Master Disc and Blank Discs as well. After your Master Disc and Blank Discs have been recognized, then you shall see the following screen:

Total: 0 Trk 0m: 0s  
Track 1: 4m:31s

When you see above, you can press UP or DOWN arrow button to display the information on each track of this audio CD and press "ENT" to select the track to be copied. Once a track is selected, you shall see "\*" on the left of the track number on the 2<sup>nd</sup> line. You will also be able to see the total tracks and total playtime you have selected. Once you have finished selecting the tracks you want to copy, you can press UP or DOWN arrow button until you see "ARE YOU DONE?" on the 2<sup>nd</sup> line like screen following:

Total 6 Trk 26m:17s  
Are you done?

You can press "ENT" button to submit your selection. You will see the following:

Audio Editing 1  
4m:37s 40MB



"1" indicates that it is working on track #1.

"4m:37s" indicates that the track's playback time.

"40MB" indicates the capacity of the track in MB.



If the capacity of total audio tracks you have selected is more than your blank CD-R disc's capacity, you shall see the following two screens flashing:

OVER BLANK DISC CAPA  
Press OK to Continue

BLANK DISC CAPACITY  
Press OK to Continue

If you see messages above, please press "ENT" button to continue.

Once the Copying process is complete, you shall see the following screen:

Total 6 Trk 26m:17s  
Finish Editing? >

At this point, you have a choice to finalize it (mark the completion) or insert another audio CD for more songs.

If you choose to insert another audio CD for more songs, you need to press DOWN arrow button until you see the following screen:

**Total 6 Trk 26m:17s**  
**Insert Next Master?>**

Then, press "ENT" button to continue. After that, your old master disc will be ejected and you can insert another audio CD into the Reading Tray. Please go back and follow the instruction on Step 3.

If you choose to finalize it, you need to press the DOWN arrow button until you see the following screen:

**Total 6 Trk 26m:17s**  
**Finish Editing? >**

Then, press "ENT" button to continue. You will see following confirmation screen:

**Total 6 Trk 26m:17s**  
**Confirm to Finalize?**

Press "ENT" button again to confirm the finalization; it will copy all tracks to the blank CD-R media you have inserted and finalize it at the end. During the process, you shall see following progress indicator:

**Processing to Disc..**  
**10%**

OR

**Finalizing...**  
**Please Wait**

When the whole process completes, your mixed copy will be ejected and you shall see the following:

**Job Completed!**  
**Press OK to Finish**

Then, you will be directed back to the main menu:

**DUPLICATOR 5.00**  
**11.Edit Audio Tracks**

## NOTES



### Example of Editing Audio Tracks to Hard Drive (For Duplicators with Hard Drive Installed):

We need to create a new Audio CD from 2 different Discs.

CD1: song 2, and song 4

CD2: song 3, song 4 and song 5

1. Go to function 11. Edit Audio Track

```

DUPLICATOR      5.00
11.Edit Audio Tracks
    
```

2. Press "ENT" button.

3. Use UP or DOWN arrow button to select "Hard Drive". Then press "ENT" button.

4. Insert CD1 into the Master Reading Tray and a blank to Writer Tray 1.

5. Wait until the following screen appears.

```

Total: 0 Trk  0m:00s
Track 1:  4m:03s
    
```

6. Use the UP or DOWN arrow button until you see "Track 2" on the 2<sup>nd</sup> line, and then press "ENT" to confirm. A "\*" symbol will appear on the left of "Track 2" like following:

```

Total: 1 Trk  4m:49s
*Track 2:  4m:49s
    
```

7. Use the UP or DOWN arrow button until you see "Track 4" on the 2<sup>nd</sup> line, and then press "ENT" to confirm. A "\*" symbol

will appear on the left of "Track 4" like following:

```

Total: 2 Trk  9m:47s
*Track 4:  4m:58s
    
```

8. Use the UP or DOWN arrow button until you see following:

```

Total: 2 Trk  9m:47s
Are you done?
    
```

9. Press "ENT" Once you submit your selection, you shall see the following:

```

Audio Editing...  3
                  4m:58s  43MB
    
```

10. Once the loading process is complete, you shall see the following screen:

```

Total: 2 Trk  9m:47s
Finish Editing?  >
    
```

11. Since you have not done with your selections yet, you need to press DOWN button once and you shall see following:

```

Total: 2 Trk  9m:47s
Insert Next Master?
    
```

12. Press "ENT" button to continue and insert CD2 into the reader tray. When CD2 is inserted, wait until the following screen appears.

```

Total: 2 Trk  9m:47s
Track 1:  4m:03s
    
```

13. Use the UP or DOWN arrow button until you see "Track 3" on the 2<sup>nd</sup> line, and then press "ENT" to confirm. A "\*" symbol will appear on the left of "Track 3" like following:

```
Total: 3 Trk 14m:35s
*Track 3: 4m:47s
```

14. Use the UP or DOWN arrow button until you see "Track 4" on the 2<sup>nd</sup> line, and then press "ENT" to confirm. A "\*" symbol will appear on the left of "Track 4" like following:

```
Total: 4 Trk 20m:01s
*Track 4: 5m:26s
```

15. Use the UP or DOWN arrow button until you see "Track 5" on the 2<sup>nd</sup> line, and then press "ENT" to confirm. A "\*" symbol will appear on the left of "Track 5" like following:

```
Total: 5 Trk 24m:29s
*Track 5: 4m:27s
```

16. Use the UP or DOWN arrow button until you see following:

```
Total: 5 Trk 24m:29s
Are you done?
```

17. Press "ENT" Once you submit your selection, you shall see the following:

```
Audio Editing... 3
4m:47s 40MB
```

18. Once the loading process to the hard drive is complete, you shall see following screen:

```
Total: 2 Trk 9m:47s
Finish Editing? >
```

19. Since we have finished selecting all of our tracks. Press "ENT" button to continue to finalize. You shall see the following screen:

```
Total: 2 Trk 9m:47s
Confirm to Finalize?
```

20. Press "ENT" button again to confirm the finalization and you shall see the following screen:

```
Processing to Disc..
10%
```

21. When the whole process completes, your mixed copy will be ejected and you shall see the following:

```
Job Completed!
Press OK to Finish
```

Then, you will be directed back to the main menu:

```
Disc Makers .99
4.AUDIO
```

## Tutorial Guide

### XI. Introduction to Account Management Feature

This feature allows you, the administrator, to have the power to:

1. Create user accounts and passwords to prevent unauthorized use of this duplicator.
2. Edit existing user account information, including name and password.
3. Delete existing user account(s).
4. Enable/Disable this feature.

This feature is disabled by default. Prior to activating the "account management" feature, the duplicator recognizes all users as the only activated user defined as the administrator. The pre-defined password for this function is "0000".

By adding additional users, each individual user will have their own settings and only have access to hard drive partitions they loaded. No one else will have permission other than the Administrator.

For example, if USER1 logged-in and loaded a master disc to the hard drive partition (Partition A); if USER2 logs-in, USER2 will not have access to any partition loaded by USER1, which includes partition A.

To take advantage of this feature, follow the below instructions:

1. Change the Administrator password. Please refer to Feature Overview "3. Edit User Info" below for more information.
2. Create a User Name and Password for every authorized person on this duplicator. Please refer to Feature Overview "2. Create User" below for

more information

3. Enable the Account Management feature by turning ON the "Password on Boot UP" setting. Please refer to Feature Overview "5. Password on Bootup" below for more information.



**Note**

This duplicator comes with standard license which allows you to create up to 32 users.

Account Management Feature Overview:

To access the account management feature, you need to perform the following tasks:

When you turn on the duplicator, you shall see following:

```
Disc Makers      .99
1. Copy
```

Press UP or DOWN Button Consecutively until you see following:

```
Disc Makers      .99
6. Utilities
```

Press "ENT" and use the UP or DOWN arrow keys until you see the following:

```
Utilities
6. Manage Accounts
```

Press "ENT" button once. You will be asked for the Administrator's Password.

```
Enter PWD
[XXXX] OK
```

By default, the Administrator's Password is "0000". To enter that, press UP or DOWN button to select the first

digit of your password and press "ENT" button to submit the current digit and you will be guided to select the next digit. Repeat above steps until you've selected all digits of your password. After you have entered the password, you need to press "ENT" button on "OK" to submit your password.

Once your password is validated, you will be guided to the main Manage Accounts screen like below:

**Manage Accounts**  
**1. View User**

There are five menus in the Manage Accounts:

### 1. View User

**Manage Accounts**  
**1. View User**

This menu allows you to view current existing user accounts.



- User "Admin" is the administrative account. It will always be there.

Press "ENT" button to enter into this menu and press "ESC" button to go back to the main menu or cancel the current selection.

### 2. Create User

**Manage Accounts**  
**2. Create User**

This menu allows you to create additional user accounts.

Each user has their own settings and hard drive partitions. During this process, you will be prompted to enter a new user name and user password for a new account.



- User name can consist of up to 8 alphanumeric letters or numbers.  
- User password will consist of 4 numbers.  
Press "ENT" button to enter into this menu and press "ESC" button to go back to the main menu or cancel the current selection.

### 3. Edit User Info

**Manage Accounts**  
**3. Edit User Info**

This menu allows you to change the existing user account's name and password. During this process, you will be asked to select the existing account and then you will be prompted to enter the new user name and new user password for this account.



- User "Admin" is the administrative account, you can NOT change the user name for this account, but you will be able to change the password for this account.



- User name consists of up to 8 alphanumeric letters or numbers.  
- User password will consist of 4 numbers.

Press "ENT" button to enter into this menu and press "ESC" button to go back to the main menu or cancel the current selection.

### 4. Delete User

**Manage Accounts**

**4. Delete User**

This menu allows you to delete the existing user account. During this process, you will be asked to select the existing account to be removed.



- User "Admin" is the administrative account; you can NOT delete this account.

Press "ENT" button to enter into this menu and press "ESC" button to go back to the main menu or cancel the current selection.

**5. Password on Bootup**

**Manage Accounts**

**5. Password on Bootup**

This menu allows you to enable/disable account management upon boot up. During this process, you will be asked to select "ON" or "OFF" (enable/disable).

Press "ENT" button to enter into this menu and press "ESC" button to go back to the main menu or cancel the current selection.

**Tutorial Guide**

**XII. Introduction to Duplication Mode**

In order to achieve 8x or higher duplication performance; there are 3 factors that need to be certified as 8x or higher speed:

1. Master Disc Reading Speed
2. Computer Controlling Speed
3. Recorder Writing Speed\*

\*The recordable media must be certified 8x or higher in order to have 8x or higher recorder writing speed.

If any or all of the above 3 factors fail to meet the 8x or up higher certification, under any circumstances, you will encounter bottleneck symptoms which will delay your duplication time and reduce your duplication quality.

When making duplications directly from the master disc to the blank disc; you often cannot maintain true 8x speed throughout the duplication process. Unfortunately, due to physical recordable DVD limitations, most DVD master discs can not be read at 8x or higher speeds continuously. Often the reader will fall behind the burners and the whole process will have to slow down.

In order to avoid this issue, first load the master disc into the hard drive and make all duplications through the hard drive. To duplicate from the Hard Drive, you need to load your DVD master disc into a Hard Drive partition. Once loaded, make copies from the Hard Drive partition as you would from the master disc. This process can be a little complicated and requires certain knowledge of the duplicator in order to operate.

To simplify this process for anyone, we introduced a new feature called "Load and Copy" under the new category "Duplication Mode". This feature reduces the "Duplication from Hard Drive" process to a single step!

There are two features under "Duplication modes":

### On the Fly:

This mode instructs the duplicator to copy directly from the master disc. The duplicator performs simultaneous read and write operations without any delays.

Advantage:

- Ideal for small quantity quick duplication.

Disadvantage:

- Requires a master disc for each and every run. (Could be harmful for the master disc)
- Maximum DVD duplication speed is typically limited to 4x or 6x.
- Requires the master disc to be in excellent condition for error free duplication.

### Load and Copy:

This mode instructs the duplicator to load your master disc into the built-in hard drive reserve partition and make the requested quantity of copies directly from the hard drive. The image will remain stored in the reserve partition, available for future duplications of the same project until you perform this feature again with a new master. Once a new master is used for Load and Copy, the new image will override the previous image and all

duplications from the reserve partition will be with the new image.

Advantage:

- Faster duplication in a long run. (Un-Restricted DVD Duplication speed supported by the duplication blank media)
- Stable duplication.
- Reliable duplication

Disadvantage:

- The loading time may have an impact on overall duplication time for small duplication jobs.
- The master disc will be loaded to the reserve partition in the Hard Drive temporarily until a new master is loaded and overrides the previous image.

In comparing this duplication mode with the traditional "Duplication from Hard Drive" process, it offers the user more simplicity. By selecting the "Load and Copy" mode via one simple touch, all the necessary tasks will be automated for you. However, in bypassing the standard "Duplication from Hard Drive" process, you cannot use the Partition naming feature and the image will only remain until it's overridden by using load and copy from another master disc.

By default, the duplication mode is set to "Auto". This will prompt you to choose between one of the duplication modes when you enter any of the following functions: "Copy", "Test", "Test + Copy", and "Copy + Compare".

If you prefer not to be prompted each time you may set your preference by following the instructions below.

When you turn on the duplicator, you shall see following:

Disc Makers	.99
1. Copy	

Press UP or DOWN Button Consecutively until you see following:

**Disc Makers .99**  
**Setup**

Press "ENT" and use the UP or DOWN arrows to navigate to the following:

**Setup**  
**10. Duplication Mode**

Press "ENT" button once. You shall see following:

**Duplication Mode:**  
**Auto**

Press UP or DOWN Button Consecutively to select your desired mode.

**Duplication Mode:**  
**Load and Copy**

Press "ENT" button once to submit your selection. You shall see following:

**Setup**  
**10. Duplication Mode**

Press "ESC" Button once to go back to the main menu.

## Tutorial Guide

### XIII. Using AUTOCOPY

This hidden menu feature will be displayed when turned on under "12. Setup". The AutoCopy function allows you to copy from Disc to Disc automatically without pressing any keys. It is the simplest way to make CD/DVD copies. The following tutorial will show you how to activate this feature.

#### To Activate AUTOCOPY feature:

1. Use the UP or DOWN arrow button to navigate to the following screen.

**Disc Makers .99**  
**5. Setup**

2. Press "ENT" and use the UP or DOWN arrow keys to navigate to the following:

**Setup**  
**6. AUTOCOPY**

- Press "ENT" to enter the AUTOCOPY Setting Menu and you shall see the following:

```
AUTOCOPY:
Off
```

- Use the UP or DOWN arrow button to modify the setting to "On" and then press "ENT" to submit your selection and you shall see the following:

```
Setup
11.AUTOCOPY
```

- Press "ESC" once to go back to following screen:

```
Disc Makers .99
5. Setup
```



If you wish to deactivate this feature, please follow the same steps above to turn this feature off.

Now, the AUTOCOPY feature is activated. To operate this feature, please do following:

- Use the UP or DOWN arrow button to navigate to the following screen.

```
AUTOCOPY...
Waiting for Master
```

- Now, insert your Master Disc into the top Reader Tray and your Blank Discs into corresponding Writer Trays. Be sure to close the trays after you load the discs into them.

- Please allow 5-10 seconds for the duplicator to detect your Master Disc and Blank Discs. After your Master Disc and Blank Discs have been recognized, you will see the following screen:

```
Processing...
Please Wait
```

- After 2 or 3 seconds of processing time, the following Copy Progress Screen will appear.

```
Copying ... 4012MB
0 12%
```

- "4012MB" indicates the capacity of the master disc.
- "12%" indicates the current progress of the duplication.
- "0" indicates that you have made 0 copies so far.



It is normal to see the progress indicator stays at 0-10% and 100% for approximately 30 seconds for CD duplication and up to 1 minute for DVD duplication. That is caused by the initializing and finalizing stage.



10. Once the duplication run is completed, the successful copies will be ejected and you shall see the following screen:

```
PASS 7 FAIL 0( 7)
Waiting for Blanks
```

- "PASS 7" indicates that you've just made 7 successful copies.
- "FAIL 0" indicates that you have no failure in this run.
- "7" indicates that you've successfully copied 7 copies so far.

Next, refill your Blank Discs to continue making more copies. If you wish to copy a new Master Disc, you will need to remove the old master and load the new master discs prior to loading any new blank discs into the writer trays.



If you have a failed disc(s), (bad copy), the failed disc(s) will not be ejected automatically. You need to manually eject the disc(s) and discard.

## Setup Guide

- I. Setup USB 2.0 connection  
(This only applies if you have a USB connection installed)

### For first time use

1. Turn your duplicator off if it is running.
2. Turn your computer off if it is running.
3. Set the USB2.0 switch to "ON" at the back of your duplicator.
4. Use the standard USB 2.0 cable to connect your computer and your duplicator.
5. Turn on your duplicator.
6. Turn on your computer.
7. After that, your computer will recognize a drive on the duplicator that can be used as an external writer drive.



You need to reboot your duplicator every time you want to turn on/off the USB 2.0 connection.

Every PC related product has compatibility issues. Even though the USB connection has been thoroughly tested before the unit was shipped out of the factory, there is still a slight chance that your PC/Mac computer is not compatible with the units Firewire/USB connection. If that happens, please contact your PC/Mac manufacturer for possible configuration changes to make it work or try another PC/Mac computer.

## Menu Overview:

### 1. COPY

This menu will guide you to make CD/DVD copies. Before you enter this menu to copy, please make sure you have selected the correct Master Reading Source. For more information, please refer to “**Tutorial Guide I ñ Make Disc-to-Disc Copies**” or “**Tutorial Guide II ñ Make Hard Drive(HDD)-to-Disc Copies**”

### 2. ADVANCED COPY OPTIONS

**2.1 Test and Copy** - This menu will guide you to perform the simulation of copying process and if everything has passed during the simulation, a real copying process will be performed. If thereís an error encountered during the simulation, an error message will be displayed and the copying process will not be initiated.

**2.2 Copy and Compare** - This menu will guide you to make copies for you and after the copy process has been finished, it will perform an additional comparison process automatically to ensure data correctness.

**2.3 Copy and Verify** - This menu will guide you to perform Disc Readability Check. This operation will check the readability of your mater discs and the copied discs. The purpose to perform this verify operation is to ensure all of your copies are readable.

### 3. IMAGE

**3.1 Choose Partition** ñ Select a previously stored Hard Drive Image to copy.

**3.2 Load Partition** ñ Load partitions to the duplicators Hard Drive

**3.3 Rename Partition** ñ Rename previously stored Hard Drive images

**3.4 Delete Partition** ñ Delete images stored on your hard drive

**3.5 Partition Info** ñ View details of stored images such as name, file size, and disc type.

**3.6 Partition Size** ñ Turn on automatic partitioning or set static sizes of partitions to 1GB, 5GB, or 9GB.

**3.7 Select Loading Drive** ñ See drive port used to read masters

### 4. AUDIO

**4.1 Copy** - This menu will guide you to make CD copies. Before you enter this menu to copy, please make sure you have selected the correct Master Reading Source. For more information, please refer to “**Tutorial Guide I ñ Make Disc-to-Disc Copies**” or “**Tutorial Guide II ñ Make Hard Drive(HDD)-to-Disc Copies**”

**4.2 Edit Track To:**

**4.2.1 Blank CD** - create an audio compilation disc

**4.2.2 Hard Drive** - create an audio compilation hard drive image.

### 5. SETUP

**5.1 Select Burn Speed** - This menu will guide you to adjust the duplication speed on various duplication modes. For more information, please refer to “**Tutorial Guide III ñ Select the Duplication Speed**”

**5.2 Select Source** - This menu will guide you to set the Master Reading Source. For more information, please refer to “**Tutorial IV - Select the Master Reading Source**”

**5.3 Read Skip Error** - Normally, when the duplicator encountered a reading error while reading your master disc, all the duplication will be aborted and all the recordable media will be ruined. However, if you believe that your master disc has a small, insignificant error due to physical damages, you can enable the setting to allow the duplicator to skip any read error\* it has encountered.

**5.4 CD Writing Mode** - This setting will allow you to select which mode you would like to duplicate a CD. There are

two different modes, "Disc at Once" and "Track at Once". Unless you understand completely what they mean, we strongly suggest you to set it as "Disc at Once".

- 5.5 Max Audio VCD and CDG Speed** - Audio CDís and Video CDís do not have internal error checking capability, so duplicating at too high a speed may cause frequent errors. This setting will allow you to adjust the maximum duplication speed for Audio and Video CD
- 5.6 Auto Copy** - This option will allow you to enable/disable the AutoCopy feature by turning this feature ON or OFF. The AutoCopy function allows you to copy from Disc to Disc automatically without pressing any keys. To learn more about this function please refer to "**Tutorial Guide XIII ñ Using AutoCopy**"
- 5.7 DVD+R High Compatibility Mode** - This feature will allow you to enable/disable the DVD+R High Compatibility Mode feature by turning this feature ON or OFF. The purpose of this feature is to increase the compatibility of DVD+R media with a broader range of DVD Video players. This process will increase the amount of time required to duplicate your disc(s).
- 5.8 Display and Sound Settings**
- 5.8.1 Buzzer** - This setting will allow you to choose whether you want to hear a beep when you press a button or when a task has been completed.
- 5.8.2 Start Up Menu** - This setting will allow you to choose which menu you would like to see first when you turn on the duplicator
- 5.8.3 Screen Saver** - . By enabling this feature, a screen saver will be displayed when your duplicator has been idle for a long period of time.
- 5.8.4 Language** - This setting will allow you to choose which language you prefer to navigate this duplicator. Current supported languages are Spanish, English

- 5.9 Counter** - This option will allow you to enable/disable the Counter feature by turning this feature ON or OFF. This feature will notify you how many discs have been copied and how many discs are left to go.
- 5.10 Duplication Mode** - To simplify Hard Drive loading and copying process for anyone, we introduced a new feature called "Load and Copy" in addition to "On the Fly" under the new category "Duplication Mode". For more information, please refer to "**Tutorial Guide XII - Introduction to Duplication Mode**"
- 5.11 Auto Start** - This setting will allow you to choose Auto, Full or Off. When it is Full, This feature will allow the duplicator to copy automatically once your master disc and all of the writer trays of the duplicator are fulfilled with recordable media. When it is Off, the copy process requires you to press "ENT" button to confirm the duplication. When it is Auto, if your duplicator has detected 3 blank discs on a 4 target or higher duplicator for example and didn't detect any additional blank discs for 30 seconds, then the duplication will be started automatically. However, in order for this feature to take effect, you need to be inside the operation menu such as COPY, TEST, TEST+COPY, and COPY+COMPARE
- 5.12 Load Default** - This function will reset all of the options back to manufacture's default. You can perform this function if your duplicator is acting abnormal

## 6. UTILITIES

- 5.1 Disc Info** - If you are uncertain about the type of blank recordable media you are using, the duplicator is equipped with the disc info function to help identify and notify you of the disc information encoded within
- 5.2 Prescan** - Approximately 50% of failures reported by our duplicator are caused by errors in the master disc which our Reader couldn't overcome. When this kind of failure

occurs, it tends to waste all of your blank recordable media.

**5.3 System Info** - By entering this menu, you will be able to see the many specification of your duplicator such as the firmware version, CPU type, RAM capacity. You can check the specifications by pressing UP or DOWN button

**5.4 Device Info** - By entering this menu, you will be able to see the information for devices built inside your duplicator

**5.5 Update Firmware** - This function will update the software of your duplicator. To update, you need to insert manufacture Certified Update CD into the Reader and select this function by pressing "ENT" button. We strongly suggest you to not upgrade your duplicator's firmware unless your duplicator is getting unstable

## 5.6 Test Option

**5.6.1 Compare** - This menu will guide you to perform a bit-by-bit comparison between the Master Reading Source and all the copied discs inside the writer tray. The purpose to perform this compare operation is to ensure all of your copies have the exactly same information as your Master Reading Source

**5.6.2 Verify** - This menu will guide you to perform Disc Readability Check. This operation will check the readability of your master discs and the copied discs. The purpose to perform this verify operation is to ensure all of your copies are readable.

## 5.6.3 Test Master

**6.7 Manage Accounts** - This feature allows you, the administrator, to have the power to:

- Create user accounts and passwords to prevent unauthorized use of this duplicator.
- Edit existing user account information, including name and password.

- Delete existing user account(s).
- Enable/Disable this feature.

For more information, please refer to "Tutorial Guide XI - Introduction to Account Management Feature."

## 6.8 Format Hard Drive

**6.9 Erase** - This menu will guide you to erase your rewriteable discs in the WRITER Tray. There are two options to erase your rewriteable discs: **Full Erase**: It will erase the entire disc which will make it impossible to be recovered. **Quick Erase**: It will erase the index of the rewritable disc, not the data section.

**7. SHUTDOWN** - Use this function to properly Turn-Off the duplicator.

## Trouble Shooting

1. **No display on LCD or the unit does not operate when the power is on.**
  - ✓ Check the connection of power cable and the environment of power outlet is normal.
  - ✓ Make sure the power voltage matches the voltage of your power outlet.
  - ✓ If the duplicator was stored in a location where the temperature dropped below 32°F (0°C) within the past 24 hours, leave the duplicator in a warm room with temperatures at least 65°F (19°C) for 4 hours prior to powering it on.
2. **READER cannot read disc and shows error message.**
  - ✓ Check the format of the master CD/DVD or the master CD/DVD itself for damage.
  - ✓ Your master disc may be copy protected. Most of DVDs and some CDs purchased from stores have copy protection.
  - ✓ Use the Writers to read your master disc by selecting one of writers as the Master Reading Source (Please refer to
3. **Buttons do not function.**
  - ✓ Maybe it is still busy on a task. Give it sometime and press it again. If it still doesn't work, turn off the machine, and then restart the machine after a minute.
4. **Copy completed but the copies are not readable / executable?**
  - ✓ Use "compare" feature to check the copied disc.
  - ✓ Based on our experience, the quality of your media plays a big role on this part. Try to use high quality media, such as Disc Makers *Ultra* media, to prevent such problems.
  - ✓ Try another DVD/CD player/ROM to test the copied media. Sometimes, your DVD/CD Player/ROM may not be compatible with recordable DVD/CD disc.

5. **The failure rate is high.**
  - ✓ Lower the "write speed" and try again. Please refer to "Tutorial III ñ Select the Duplication Speed."
  - ✓ Quality of blank disc may be poor.
  - ✓ Quality of your master disc may be poor.
6. **Do I need to upgrade my duplicator's firmware?**
  - ✓ Unless your system is getting unstable, we strongly suggest not upgrading your duplicator's firmware. Please contact our Tech Support if your system is getting unstable.
7. **Cannot boot-up or fails to upgrade firmware.**
  - ✓ Contact our Tech Support.
8. **Can I load data directly from my computer to my duplicator's Hard Drive?**
  - ✓ No, your duplicator's Hard Drive has a unique file system that computers will not recognize. Thus, you can't perform any read/write operations to the Hard Drive from your computer.
9. **Why some writers won't copy?**
  - ✓ If those writers are connected with USB 2.0/Firewire IEEE 1394 connections, please make sure the switch on the back of the duplicator is off and restart your duplicator.
  - ✓ Reset back to default. ( Troubleshoot #11 )
  - ✓ Contact our tech support.
10. **Why does my duplicator stay at "System Bootup"?**
  - ✓ The reason you saw system bootup forever is caused by improper shutdown. To solve the problem, please contact our tech support for more information. Even though this problem can be solved, all the hard drive information will be lost due to this failure.

## 11. How do I reset my duplicator back to default?

- I) Use UP or DOWN arrow button to navigate to the following screen.

```
Disc Makers .99
5. Setup
```

- II) Press "ENT" to enter Setup Menu and you shall see the following:

```
Setup
1. Select Burn Speed
```

- III) Use UP or DOWN arrow button to navigate to the following screen.

```
Setup
12. Load Default
```

- IV) Press "ENT" to enter Load Default Menu and you shall see the following:

```
Load Default
Press OK to continue
```

- V) Press "ENT" to confirm and you system will be loaded back to default. Once the operation is complete, you will see the following:

```
Setup
12. Load Default
```